

Monday, May 15, 2023

Canterbury Towers, Inc. Assisted Living Facility Visitation Policy

Policy Statement:

AS per Florida Statute 408.823, the ALF Administrator is responsible to ensure that Visitors and Staff adhere to these policies and procedures.

Procedure:

- 1) Ensure hand sanitizer is available for staff, visitors, and residents throughout the community.
- 2) Screenings are no longer required for entrance to the community.
- 3) Face mask use for residents and visitors is optional, regardless of vaccination or immunization status, unless the resident or visitor is ill or symptomatic.
- 4) Residents can visit with any person of his or her choice at any time between the hours of 9am and 9 pm @ a minimum.
- 5) There is no minimum on the number of visitors allowed per visit.
- 6) The ALF Administrator is responsible for ensuring that these policies and procedures are adhered to.
- 7) Visitors are not required to provide any proof of vaccination or immunization.
- 8) Consensual physical contact between a resident and visitor is allowed.
- 9) Each resident will be allowed to receive private unrestricted communication to include making and receiving private phone calls and to have privacy in sending and receiving mail and email.

Special Circumstances: In the event a State Agency might require restriction, the Essential Caregiver will be allowed in all the following circumstances, unless the resident objects.

- 1) End of Life Situations
- 2) A resident who was living with a family before moving into the community is struggling with the change in environment and lack of in person family support.
- 3) The resident is making one or more major medical decisions.
- 4) A resident is experiencing emotional distress.
- 5) A resident is grieving the loss of a friend or family member who recently dies.
- 6) A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- 7) A resident, client or patient who used to talk and interact with others is seldom speaking.
- 8) Each resident will be allowed to receive private unrestricted communication to include making and receiving private phone calls and to have privacy in sending and receiving mail and email.

Essential Caregivers

A resident or responsible party may designate anyone they choose as an Essential Caregiver. There are no limits on the number of identified Essential Caregivers chosen. For more information about visiting Florida communities generally, please visit ahca.myflorida.com/visitation/.

Community Access Procedure

- * Upon arrival check in and out at the front desk
- * Sign in on the Visitor log
- $\mbox{*}$ New visitors will be instructed & given the Visitation / Infection Control / Standard Precautions guidelines.