Canterbury Tower supports the current guidelines of In-Person Visitation for the overall health of our residents. Our highest priority is the safety and well-being of our residents. We understand just how important those visits are. Visitation continues regardless of the facility or resident’s COVID-19 status. However, screening of all residents and every person before they enter the facility remains in place. We continue testing in accordance with State and Federal guidelines. All visitors must sign in and out of the facility and will undergo screening procedures prior to each visit to ensure that no one enters with a fever or other symptoms that could create a possible risk to our residents. This includes temperature checks, questions regarding symptoms, vaccination status, potential exposure and observation of any signs or symptoms. There are no limitations for visits, to include time and duration. In-person visitation is allowed in all circumstances unless the resident objects. The resident has the right to designate a visitor or family member, friend, guardian, or another individual as an essential caregiver. Visits may occur indoors or outdoors depending on weather conditions and the resident's wishes or needs. Visitors may hug their loved one at any time. However, all visitors are expected to wear a facemask and perform hand hygiene (hand sanitizers are available upon entry and throughout the facility). We ask that our visitors maintain social distance of at least six feet with staff and other residents and to please limit your movement while in the facility. Should a resident be on transmission-based precautions for COVID-19, visitors will be required to adhere to additional PPE requirements. In the event a resident becomes positive for COVID-19, are symptomatic and awaiting test results and/or residents on quarantine in our Observation Zone, they must remain in their rooms.

We appreciate your cooperation in complying with the requirements for visitation. We realize that some of these requirements present a challenge but are essential to protecting your loved ones while under our care. The facility Administrator will ensure staff adherence to COVID-19 policies and procedures. Please feel free to contact the Administrator for any questions.

Canterbury Tower Skilled Nursing Center will continue to follow Centers for Medicare and Medicaid Services (CMS), CDC as well as state and local health department guidelines for visitation in an effort to provide a safe environment for residents, visitors and team members during varying phases of COVID-19.